

MAPADOC

UCEC TAKES CONTROL

OF THEIR SUPPLY-CHAIN PROCESS WITH MAPADOC EDI

CLIENT: **UCEC**

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President and CEO
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UCEC provides custom control panels and control system integration for Food and Beverage, Oil and Gas, Industrial Automation, Packaging, Life Sciences, and Mining customers worldwide.

TIME-CONSUMING, ERROR-PRONE PROCESSES HINDER GROWTH OPPORTUNITIES FOR UCEC

As UCEC was growing with more custom jobs, their parts-ordering process was becoming more and more time consuming—and error prone. “We needed a way to eliminate redundancies in purchasing and receiving,” stated Mark. “It could take all day to scan bar codes when an order came in.”

Mark started looking for a solution to automate their processes that would work in conjunction with their Sage 100 system. MAPADOC EDI saves time by eliminating errors and manual data entry.

“MAPADOC EDI was the only solution that fully integrated with Sage 100,” recalled Mark. “With 90% of our parts coming from one vendor, just automating them would make a huge difference, and it did. Our team is a lot happier because they aren’t doing as much data entry. MAPADOC EDI lets them do their jobs.”

Cindy Bybee, Purchasing Manager for UCEC, concurred. “When I enter a P.O. through MAPADOC, it also saves the vendor from having to reenter it, which stops a lot of the mistakes. When the order is received, the invoice comes in at the same time. With up to 20 transactions per day, and no more errors, I’m easily saving 15 -20%

of my time per day. This is especially true when there are new part numbers to be set up. Thanks to the error-checking function within MAPADOC EDI, it catches if those parts are set up differently on our vendor's side."

Laura Pinkston, Credit Manager at UCEC, added, "Thanks to MAPADOC, we don't have to physically enter received goods into the system any more. From a workflow standpoint, all the materials are now checked in, and people are ready with everything they need by 10:00 am. We are easily saving 40% of our time per day because of this. With our old, manual system we used to fall behind; now we can stay caught up."

SAVED TIME RESULTS IN SAVED MONEY AND ABILITY TO KEEP UP WITH GROWTH

"MAPADOC EDI provided us with a huge time savings vehicle," stated Mark. "It allows our team to concentrate on our business, instead of double or triple data entry. Receiving goods went from a whole day process to just a couple of hours a day. It's freed up people to do other things and put a system in place that will allow us to continue growing without adding staff. Without MAPADOC EDI, we would have had to add another person in the warehouse and possibly a part-time person in accounting."

MAPADOC EDI'S SOLUTION AND SUPPORT ARE A WIN-WIN-WIN FOR UCEC, ITS SUPPLIERS, AND ITS CUSTOMERS

Mark concluded, "Not only would I highly recommend MAPADOC EDI as a solution, but I would also recommend MAPADOC due to the support team behind it. They really listened to what our needs were and interfaced with our primary supplier to take care of implementing the solution on both sides. They made the solution work, which not only benefits both of our businesses, but it also impacts how fast we can deliver to our customers—and that benefit is immeasurable."

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