

MAPADOC

NCSTAR ENJOYS STRESS-FREE EDI WITH MAPADOC AND SAGE X3

CLIENT: **NCSTAR**

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Stephanie Skinfill
Logistics Manager
NcSTAR

“We used to print out picking tickets for the warehouse, which were prone to human error such as incorrect quantities or shipping information. MAPADOC EDI eliminates those errors as long as the customer enters the info correctly. Now, the orders feed right into our Sage X3 solution and that information goes directly to our shipping system. Likewise, all the data collected is used to automatically create and process the associated order invoices. By using MAPADOC EDI integrated to our Sage X3, our whole process is streamlined and eliminates a lot of the errors we had before. This all adds up to significant time and money saving,” stated Stephanie Skinfill, Logistics Manager at NcSTAR.

LIFE BEFORE MAPADOC EDI

Founded in Southern California in 1997, NcSTAR provides superior quality optics and sporting accessories at affordable prices to large distributors. Prior to moving to Sage X3, NcSTAR had been using QuickBooks and was using SWK Technologies to import their orders. After the move to Sage X3, the company was introduced to MAPADOC EDI for their order-integration needs.

AUTOMATING PROCESSES AND SAVING PRICELESS HOURS

“We love MAPADOC EDI,” said Stephanie. “It’s simple and intuitive to use, collects all the information that our customers enter into their orders, and imports it directly to our Sage X3 system. I was able to train a new person on how to use MAPADOC EDI, and within two days she was a pro at it.”

In fact, Stephanie stated that the company processes one hundred orders per day on average. “What used to be a manual import process is now automated with MAPADOC EDI. We can save hours per day during the busy season, which is priceless. We are now trying to get all of our

customers to place orders through an EDI interface. Not only do we save time on importing orders, but MAPADOC catches potential errors up front, which saves us time fixing problems later.”

MAPADOC EDI SUPPORT TEAM IS PROFESSIONAL AND EFFICIENT

NcSTAR is a company that is dedicated to providing superb customer service, setting the highest standard in the industry, and offering innovative and cutting-edge products and solutions. They quickly realized they shared those qualities with MAPADOC EDI. “Not only do we love MAPADOC EDI, but the customer service and support is also great. If we have an issue, we get a response the same day and we are back up and running in no time,” concluded Stephanie.

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